

QUALITY ASSURANCE

POLICY STATEMENT	Date 10/03/2011
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The CBG Consultants is a consultancy for survey, design and project management of Building Services (M&E) in the construction industry. The Company places particular emphasis upon quality, reliability, expertise, capability and continual improvement.

The objective of the Company's management is to provide these services in a manner, which conforms to contractual and regulatory requirements.

The conformance of work to these requirements is verified from evidence obtained by monitoring and regular internal auditing to implement and continually improve the effectiveness of the Quality Management System.

The Company has established an efficient and effective Quality Management System, planned and developed to ensure the complete satisfaction of the Client. This system takes account of the requirements of EN ISO 9001:2000.

The Company's documentation describes how the System is designed to ensure that all requirements are recognised and that a consistent and uniform control of these requirements is adequately established and maintained.

The requirements and obligations of the System's Procedures are mandatory and shall apply to all staff in a Quality Management working environment.

This Policy is communicated to all staff so that it is understood, implemented and maintained at all levels. The Company shall institute a suitable training programme.

The overall management of the System shall be the responsibility of the Quality Manager who shall report to the Managing Director. This policy is subject to continual review and suitability.

Signed : Andrew Payne

Date : 10/03/2011

(MANAGING DIRECTOR)